

# Taking the TTC for the first time in a while?

## Learn what we have been doing to ensure our customers and employees are safe

As you begin thinking about using public transit again – whether it's to go back to work, explore the region or run errands – it's important you know what the TTC has been doing to ensure your safety. The TTC has been working closely with public health officials to make sure the entire transit network is clean and ready for you.

Your health and safety remains our priority. Here are some of the changes that you can expect to see when you travel on the TTC.

### Don't forget your mask!

Face coverings and masks are mandatory on all our vehicles and at our stations – for customers and staff. Even if you are vaccinated, it is important to follow health and safety measures.

Need a face covering? There are employees in our busiest subway stations handing out disposable, one-time-use masks to customers who do not have one. We also have vending machines in 10 stations in case you would like to buy a mask or other personal protective equipment.

### Keeping transit clean and safe

The TTC has increased cleaning and sanitization across its system. In January 2020, the TTC began additional disinfecting and cleaning all stations, buses, streetcars, trains and Wheel-Trans vehicles, with a focus on common touch and grab points, such as buttons, railings, handles and straps.

Hand sanitizer dispensers have been installed in all TTC stations and on all streetcars. You will hear frequent announcements in stations and on vehicles about the new safety measures – please feel free to ask staff if you need help or clarity on how to ride as safely as possible.

### Remember to do your part

If you are sick – please stay home. There are signs across the TTC reminding people to stay home if they are unwell.

If you'd like to travel at a time when there are fewer people on the system, you can plan your trip on the TTC to avoid crowded buses. The TTC has partnered with Rocketman and Transit mobile apps to provide real-time bus passenger count information, and information is provided in an easy-to-read notification system.



On **August 19**, the TTC announced that it mandatory for all its employees to be fully vaccinated. Find out more about this policy and other things the TTC has been doing at [ttc.ca/covid-19](https://www.ttc.ca/covid-19)

A lot has changed but we are ready.  
**Welcome back!**

If you have any other questions, visit [ttc.ca/covid-19](https://www.ttc.ca/covid-19) for more COVID-19 information.

