

# COVID-19 and the Impact on the Community

**June 28, 1:00pm – 2:30pm**

The COVID-19 pandemic has had an impact on the downtown and commercial real estate industry in many different ways. This session will introduce you to the resources and the important support role that the City of Toronto's Streets to Homes Program, CAMH and Toronto Police Service have played to support individuals impacted by addiction, drug-use, and mental health.



Watch the webinar [here](#)

## Top takeaways:

### THE CITY OF TORONTO STREETS TO HOMES PROGRAM

- Outreach and engagement programs provide support to community members experiencing homelessness with the goal of establishing stable housing. Once this need is met substance abuse and mental health support can be addressed more effectively.
- Access to educational insights and resources are worth the time and investment to help provide solutions to ensure that fewer people are on the streets.

### CAMH

- 1 in 5 Canadians experience mental illness or addiction in any given year. In the best of times, workplace stress is inevitable; in the age of COVID-19, work-related stress has become even more acute.
- Building resiliency within your team as a proactive strategy opens the door for discussions between leaders and workers to help create effective solutions for managing mental health in the workplace.

### TORONTO POLICE SERVICE

- From a policing standpoint, implementing employee health and safety best practices is the first step in improving the personal protection and security of your business operation.
- FOCUS: Furthering Our Communities By Unifying Services provides cross-functional support for people who are at high risk.
- The Waterfront Program is the newest Neighborhood Community Officer Initiative. Four specially trained officers are assigned to the Financial District from 10:00am to midnight. The mandate is to build bridges with the community and street involved individuals, and connect those in need with a social services agency.

## Resources

### The City of Toronto Streets to Homes Program

Call 311 to connect to The City of Toronto Streets to Homes Program  
Central Intake: 416-338-4766 or 1-877-338-3398

### CAMH

Workplace Mental Health Playbook for Business Leaders - [Click here](#)  
Conversations You Need to Have about Mental Illness - [Click here](#)

### Toronto Police Service

Dial 911 for emergencies or 111 to contact a social service organization for assistance with a person you suspect may be suffering from addiction, substance abuse, or mental health challenges.



### For membership inquiries, contact:

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